



## Psychiatry: Telehealth

We look forward to seeing you! To better prepare you for your first appointment, please take action on the following items:

- Check in online via your [patient portal](#) up to 7 days before your scheduled appointment to:
  - Sign *required* consent forms
  - Complete the health history questionnaires
  - Verify your information is correct (phone number, address, insurance, etc.)
  - Pay your copay (if applicable)
- Share your records so your provider is prepared to meet your needs. These records can include: primary care, previous prescribers, and any other pertinent information regarding the care you are seeking with our clinic.
  - Records can be faxed to our clinic at 952-361-5511
  - Records can be sent as an attachment via the patient portal
  - Drop them off at any one of our locations
  - Mail them to our clinic
- All minors must attend the 1st appointment with their legal guardian via Zoom on a device that has audio and visual capabilities.
- You must be in the state of Minnesota for your telehealth appointment
- If there is someone or an agency you would like your provider to connect with, please visit our website at [lorenzclinic.com/resources](http://lorenzclinic.com/resources) to complete a Release of Patient Health Information.
- Copays are due at the time of service. We accept cash, check, or major credit cards (Amex, Visa, MasterCard, or Discover).
- If you are not using insurance, payment is due at the time of service. We accept cash, check, or all major credit cards.
- The nurse will be calling you at least 30 minutes prior to your scheduled appointment time.
- If you have any questions, please contact us at 952-443-4600, Option 3 to speak to a nurse