



## Psychotherapy: Telehealth

We look forward to seeing you! To better prepare you for your first appointment, please take action on the following items:

- Check in online via your [patient portal](#) up to 7 days before your scheduled appointment to:
  - sign *required* consent forms
  - complete the health history questionnaires
  - Verify your information is correct (phone number, address, insurance, etc.)
  - Pay your copay (if applicable)
- Share your records so your provider is prepared to meet your needs. Primary care, previous prescribers, and any other pertinent information regarding the care you are seeking with our clinic.
  - Records can be faxed to our clinic a 952-361-5511
  - Records can be sent as an attachment via the patient portal
  - Drop them off at any one of our locations
  - Mail them to our clinic
- Minors 14 and under are not required to attend the 1st appointment with their legal guardian(s)
- If there is someone or agency you would like your provider to connect with, please visit our website at [lorenzclinic.com/resources](http://lorenzclinic.com/resources) under the Resources tab to complete a Release of Patient Health Information.
- Copays are due at the time of service. We accept cash, check, or all major credit cards.
- If you are not using your insurance, payment is due at the time of service. We accept cash, check, or all major credit cards.
- Please test your zoom link at least 15 minutes prior to your scheduled appointment time.
- If you have any questions, please contact us at 952-443-4600, Option 1 to speak to a Clinic Assistant.

